

**Dear Investor,**

In an effort to enhance the level and quality of services provided to you, we have added new features to our array of services.

If you haven't enrolled for any of these services, please log on to our website [www.arminvestmentcenter.com](http://www.arminvestmentcenter.com) for more information or call us on **0700-CALL ARM (0700-2255 276)** to speak with our Customer Service helpdesk.

1. **Call Center with a Live Representative** - Our call center provides you with telephone, in-person, and email support for all your requests and inquiries. Our well trained customer service advisors will provide you answers to all questions involving ARM products and services. Call us on our new easy to remember number **0700-CALL ARM (0700-2255 276)** to speak to one of our at our Customer Service helpdesk.
2. **Telephone Account Access** - This new service provides you with the ability to check your balances anytime by phone. To sign up and get started using this service, please visit [www.arminvestmentcenter.com](http://www.arminvestmentcenter.com) and click on the tab which says 'Register for Telephone Account Access'. Fill out the form and submit your request for access to this service. **Please note that you will need your WRAP details to register and gain access to this service.**
3. **WRAP – ARM Wealth Planner Portal** - WRAP is a tool that provides a single view of all your investments in ARM, thus eliminating the use of multiple logon credentials. WRAP is also a useful tool for planning for your retirement, children's education etc. Visit [www.myarmwealthplanner.com](http://www.myarmwealthplanner.com) for more information on the portal or view our June 2010 newsletter which will provide you with more information on how to register and use the portal.
4. **Direct Debit** - To develop an easier way to achieve your long term goals, you can set up a standing instruction by enrolling in ARM's direct debit plan today on our website [http://www.arminvestmentcenter.com/downloadable\\_forms/unified\\_direct\\_debit\\_form.pdf](http://www.arminvestmentcenter.com/downloadable_forms/unified_direct_debit_form.pdf). Please send a scanned copy of your form to us by email or send it to the nearest ARM Investment Center office to you. Please be advised that you can set up direct debit through your current account in any of the following banks – First Bank, GTBank and Zenith Bank.
5. **GOAL – Gift Of A Lifetime Voucher** - Gift of a Lifetime (GOAL) is a gift that allows you to express love and add value to the lives of those you cherish long after the gifting. The GOAL voucher allows the recipient to invest in any of ARM's Mutual Funds', a trusted investment vehicle that provides dividend income and capital appreciation over the long term, serving as the perfect gift for any occasion.

The gift vouchers are available in denominations of N10,000; N20,000 and N50,0000. For more information, please contact our ARM Customer Service helpdesk on 0700-CALL ARM (0700-2255 276).

6. **Free Seminars** - We now offer free seminars on Financial Planning in our various Investment Centers to help you learn more about how to plan for your financial life goals. For more information on or to register for the seminars, please visit [www.arminvestmentcenter.com](http://www.arminvestmentcenter.com) or any of our Investment Centers for free financial advice.

We are open 5 days a week to help you realize your ambitions.

**Hours:** Monday – Friday 7:30am – 5:00pm.

For more information on any of the services listed above, visit our Investment Centers or call 0700- CALL ARM, 01-4488282, or 01-8108282.



#### Tip of the Month

Help start your children on the path to making smarter decisions for their financial future. Give them the gift that keeps giving – **The Gift of a Lifetime (GOAL)**



Give your  
**money**  
the chance to succeed

Enrol at ARM Investment Center, the  
institution for higher earning

#### Mutual Fund Prices (02/09/2010)

Fund	Bid Price	Offer Price
ARM DF	₦ 230.82	₦ 237.78
ARM AGF	₦ 11.87	₦ 12.22